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COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231

APPLICATION NUMBER FILING/RECEIPT DATE FIRST NAMED APPLICANT ATTORNEY DOCKET NUMBER

09/778,311

02/07/2001

James Tuchler

28474/36533

04743 MARSHALL, O'TOOLE, GERSTEIN, MURRAY & BORUN 6300 SEARS TOWER 233 SOUTH WACKER DRIVE CHICAGO, IL 60606-6402 CONFIRMATION NO. 5646
FORMALITIES LETTER
OC0000000005851730

Date Mailed: 03/12/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

• The oath or declaration is missing.

• To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.

• The balance due by applicant is \$ 130.

A copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

09/19/2001 MBERHE 00000099 09778311

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PATENT Attorney Docket No. 28474/36533

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:) Title: Methods and Apparatus for
) Scheduling an In-Home Appliance
CALLAHAN et al.) Repair Service
)
Serial No: 09/778,311) Group Art Unit: 2161
)
Filed: February 7, 2001) Examiner: Unknown

RESPONSE TO "NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION"

Commissioner for Patents Washington, D.C. 20231

Attention: BOX MISSING PART

Sir:

In response to the "Notice to File Missing Parts of Nonprovisional Application" for the above-identified patent application mailed on March 12, 2001, enclosed herewith is the executed Declaration.

CERTIFICATE OF MAILING (37 CFR 1.8)

I hereby certify that this paper and the documents referred to as enclosed therewith are being deposited with the United States Postal Service as first class mail, postage prepaid, on September 12, 2001, in an envelope addressed to Commissioner for Patents, Washington, D.C. 20231.

James F. Goedken

Also enclosed is a copy of the Notice together with our check in the amount of \$130.00 in payment of the fee.

The Commissioner is hereby authorized to charge any deficiency in the amount enclosed or any additional fees which may be required under 37 CFR 1.16 or 1.17 to Deposit Account No. 13-2855. A copy of this request is enclosed.

Please refund any overpayment to Marshall, Gerstein & Borun at the address below.

Respectfully submitted,

MARSHALL, GERSTEIN & BORUN 6300 Sears Tower 233 South Wacker Drive Chicago, Illinois 60606-6402 (312) 474-6300

By:

James F. Goedken

Reg. No: 44,715

September 12, 2001